

Index to Vol. 72 (2011)

Compiled by Janet Russell

A

- ABBOTT, THOMAS: Abbott and Bell share plans for ACRL: Cast an informed vote in the election this spring, 72:93–98 illus.; ACRL candidates for 2011: A look at who's running for office, 72:36–37 illus.
- Acadia, Spencer: Arctic research: Environment, health, and culture of the circumpolar north (Internet resources), 72:104–107
- ACCESS TO INFORMATION: EQUACC task force strategies (Washington Hotline), 72:237
- AgECON SEARCH: AgEcon Search wins Innovation in Science and Technology Librarian-ship Award, 72:260–261 illus
- ALABI, JAENA (appt.), 72:116
- Allee, Nancy. See Saylor, Kate, Anna Ercoli Schnitzer, Nancy Allee, and Jane Blumenthal
- Allen, Frank R.: The knowledge commons: re-asserting the library as the heart of campus (Way I See It), 72:468–469, 492
- ALLEN, SUSAN MACALL (appt.), 72:190–191
- ALLEN, TIFFANY (appt.), 72:191
- ALTERNATIVE NEWS AND INFORMATION: Media and Democracy: Resources for alternative news and information (internet resources), 72:24–27
- ALA ELECTIONS: ACRL members running for ALA Council, 72:177; Meet the candidates [ALA president]: Vote in the election this spring, 72:172–176 illus.
- ALA EQUITABLE ACCESS TO ELECTRONIC CONTENT TASK FORCE: EQUACC task force strategies (Washington Hotline), 72:237
- AMERICAN LIBRARY ASSOCIATION ANNUAL CONFERENCE: ACRL in New Orleans: ACRL

programs at the ALA Annual Conference, 72:476–487

- ANDERSON, APRIL (appt.), 72:307
- ANTUNEZ, MARILIA (appt.), 72:501
- APPLING, BRENT (appt.), 72:307
- AQUILA, MARY (appt.), 72:501
- ARCHIVES: The case for a university archivist: Preserving institutional memory (Way I See It), 72:226–228; Letting my imagination run wild: Archival sources as creative inspiration at Gustavus Adolphus College, 72:538–541 See also SPECIAL COLLECTIONS
- ARCTIC RESEARCH: Arctic research: Environment, health, and culture of the circumpolar north (Internet resources), 72:104–107
- ARELLANO, VERONICA (appt.), 72:307
- ARNOLD-GARZA, SARA (appt.), 72:611
- ARXIV: arXiv celebrates 20th anniversary (news), 72:562; arXiv joins EBSCO Discovery Service (news), 72:130
- ASSESSMENT OF STAFF: Google forms for staff self-assessment: Creating customization (ACRL TechConnect), 72:587–591
- ASSOCIATION OF ACADEMIC HEALTH SCIENCES LIBRARIES: Participants in Leadership Fellows Program announced (news), 72:623
- ACRL: Make a difference: Connect, contribute, collaborate: Volunteer for division or section committee appointments, 72:652–656; Where connections flourish: ACRL benefits you, 72:428–429
- ACRL ACADEMIC/RESEARCH LIBRARIAN OF THE YEAR 2010: Welburn named Academic/Research Librarian of the Year, 72:207 illus.
- ACRL Anthropology and Sociology Section (ANSS): The effects of Hurricane Katrina on New Orleans communities [program at ALA Conference], 72:477
- ACRL Arts Section: Creating multimedia metadata [program at ALA conference], 72:477–478
- ACRL Asian, African, and Middle Eastern Section (AAMES): Librarianship in 21st Century [program at ALA conference], 72:476–477
- ACRL Assessment Committee: Demonstrating the value of the library [program at ALA conference], 72:478
- ACRL Board of Directors: Actions, January 2011: Highlights of the Board's Midwinter meetings, 72:234–236; Actions, June 2011: Highlights of the Board's Annual Conference

Guide to index

FILING is word-by-word (ALA, 1968).

ABBREVIATIONS: Standard abbreviations are used except in titles. Names of some organizations, ALA, ACRL, LC, etc., are also abbreviated and are alphabetized as if spelled out.

SPECIAL ABBREVIATIONS:

appt. appointment
illus. illustration

PAGE NUMBERING: JAN, 72:1–68, 1–1–1–16; FEB, 72:69–120; MAR, 72:121–196; APR, 72:197–248; MAY, 72:249–312; JUNE, 72:313–380; JULY, 72:381–440; SEPTEMBER, 72:441–504; OCTOBER, 72:505–556; NOVEMBER, 72:557–616; DECEMBER, 72:619–712

- meetings, 72:488–490; Revised Standards for Libraries in Higher Education (news), 72:623
- ACRL College Libraries Section (CLS): Academic librarian lightening round [ALA conference program], 72:479; Haras, Omidasalar receive ACRL/CLS Proquest Innovation in College Librarianship Award, 72:206, 208; Introducing CLIPP: College Library Information on Policy and Practice, 72:657–658
- ACRL Community and Junior College Libraries Section (CJCLS): Bussert wins CJCLS Program Achievement Award, 72:258–259 illus; Libraries learn to reduce, reuse, and renew [ALA conference program], 72:478–479; correction 625; Melora P. Mirza wins CJCLS award, 72:258 illus
- ACRL Council of Liaisons. See ACRL Liaison Coordinating Committee
- ACRL Distance Learning Section: Kvenild named Routledge Distance Learning Librarianship Conference Sponsorship Award winner, 72:208 illus.
- ACRL Education and Behavioral Science Section (EBSS): Cook named EBSS Distinguished Librarian, 72:208–209; Generations within libraries [ALA conference program], 72:479–480; Information literacy standards for teacher education, 72:420–426, 436
- ACRL ELECTIONS: Abbott and Bell share plans for ACRL: Cast an informed vote in the election this spring, 72:93–98 illus.; ACRL candidates for 2011: A look at who's running for office, 72:36–40; And the winners are... The official results of the 2011 ACRL elections, 72:358–361
- ACRL Ethics Committee: Freedom of expression and privacy in the Internet Age [ALA conference program], 72:480–481
- ACRL EXCELLENCE IN ACADEMIC LIBRARIES AWARD: Excellence in Academic Libraries Award winners, 72:209–210
- ACRL Health Sciences Interest Group: Collaborative outreach projects [ALA conference program], 72:481
- ACRL Image Resources Interest Group: Visual literacy standards [ALA conference programs], 72:481–482
- ACRL Information Literacy Immersion Program: Bringing the Immersion Program back home [ALA Conference program], 72:482; New Immersion program faculty named (news), 72:128
- ACRL Instruction Section (IS): Hoffman and Costello win IS Innovation award, 72:259–260 illus; Oakleaf wins IS Ilene F. Rockman Publication of the Year Award, 72:259 illus; What would this look like if we do it with pizza? [ALA conference program], 72:483
- ACRL Law and Political Science Section (LPSS): Atkins wins LPSS Marta Lange/CQ Press Award, 72:259–260 illus; The legal consequences of environmental crisis [ALA Conference program], 72:484
- ACRL LEGISLATIVE AGENDA: 2011 ACRL Legislative Agenda, 72:318
- ACRL Liaison Coordinating Committee (news), 72:76, 513
- ACRL NATIONAL CONFERENCE 2011: ACRL in Philadelphia: A wrap-up of ACRL 2011, 72:322–324; Beyond the cheesesteak: Dining in Philadelphia (ACRL 2011), 72:90–92, 98
- ACRL PLAN FOR EXCELLENCE: ACRL adopts Plan for Excellence (news), 72:319; ACRL draft Plan for Excellence, bylaws change (news), 72:7; Lifelong learning requires lifelong access: Reflections on the ACRL Plan for Excellence, 72:514–515
- ACRL Racial and Ethnic Diversity Committee: FCultural competencies [ALA Conference program], 72:484
- ACRL Rare Books and Manuscripts Section (RBMS): Special collections in tough economic times [ALA Conference program], 72:484–485; Winners of the Leab awards, 72:262–263 illus
- ACRL Research Program Committee: Getting on track with tenure [ALA Conference program], 72:485
- ACRL Scholarly Communications Committee: Lifelong learning requires lifelong access: Reflections on the ACRL Plan for Excellence, 72:514–515; Scholarly Communication 101 road show hosts selected (news), 72:202
- ACRL Science and Technology Section (STS): AgEcon Search wins Innovation in Science and Technology Librarianship Award, 72:260–261 illus; Innovation in an age of limits [ALA conference program], 72:485–486; Shurtleff named STS Oberly Award winner, 72:261 illus
- ACRL TechConnect (column): BiblioBouts: What's in the game?, 72:642–645; Building a library Web site: Strategies for success, 72:132–135 illus.; Collaboration in the cloud: Untethered technologies for scholarly pursuits, 72:454–458, 460; Come together: A common vocabulary for University of California library homepages, 72:326–329, 337; Google forms for staff self-assessment: Creating customization, 72:587–591; Lights, camera, action! How to produce a library minute, 72:278–283; Say it loud: Spreading the word with Facebook and Twitter, 72:412–415; Setting up a library iPad program: Guidelines for success, 72:212–216, 236; Using the iPad for reference services: Librarians go mobile, 72:217–220
- ACRL Western European Studies Section (WESS): European cinema [ALA Conference Program], 72:486–487; Rojeski wins WESS Coutts Nijhoff International Grant, 72:321 illus

ACRL Women and Gender Studies Section (WSS): Cassell wins WGSS Career Achievement Award, 72:261-262; Style and substance: Open access and scholarly communication [ALA Conference Program], 72:487

ASSOCIATION OF SOUTHEASTERN RESEARCH LIBRARIES (ASERL): University of Maryland and Johns Hopkins University join ASERL (news), 72:624

ATKINS, STEPHEN E.: Atkins wins LPSS Marta Lange/CQ Press Award, 72:259-260 illus

ATLANTA UNIVERSITY CENTER: Tupac Amaru Shakur Collection opens at AUC (news), 72:510

AUDIO RECORDINGS: ALA's take on pre-1972 sound recordings and copyright law (Washington Hotline), 72:430

EVERY ARCHITECTURAL AND FINE ARTS LIBRARY (acquisitions), 72:705

AWARDS: 2011 Sparky Award winners announced, 72:447; ACRL honors the 2011 award winners, part 1: A recognition of professional development, 72:206-210; ACRL honors the 2011 award winners, part 2: A recognition of professional development, 72:258-263; ACRL's 2012 Awards Program: Honoring outstanding achievements in academic librarianship, 72:462-463; WKU Library research awards (news), 72:386

B

BAE, SEANGILL (appt.), 72:307

BAGGETT, MARK (appt.), 72:307

BAKER, MATTHEW (appt.), 72:553

Ballard, Angela Fullington, and Susan Teague-Rector: Building a library Web site: Strategies for success (ACRL TechConnect), 72:132-135 illus.

Barile, Lori: Mobile technologies for libraries: A list of mobile applications and resources for development (Internet Resources), 72:222-225, 228

Barry, Maureen: Research for the greater good: Incorporating service learning in an information literacy course at Wright State University, 72:345-348

BAUER, JEAN (appt.), 72:553

BAYSINGER, GRACE (awards), 72:376

BEAN, MARGARET HELMS (appt.), 72:553

Beaton-Garcia, Sunem: Literary Feast: A successful tool for library outreach, 72:571-574

Beck, Sheila. See McKay, Devin, and Sheila Beck

BEERS, ELIZABETH (appt.), 72:377

BEH, EUGENIA (appt.), 72:246

BELL, STEVEN J.: Abbott and Bell share plans for ACRL: Cast an informed vote in the election this spring, 72:93-98 illus.; ACRL candidates for 2011: A look at who's running for office, 72:37 illus.; And the winners are... The official results of the 2011 ACRL elections, 72:358-361 illus

Benjes-Small, Candice, and Elizabeth Kocevar-Weidinger: Secrets to successful mystery shopping: a case study, 72:274-276, 287

BENNETT, LESLIE (retirement), 72:554

Bhandari, Michelyn W. See Gilbert, Karen, and Michelyn W. Bhandari

BIONDI, MICHALA (appt.), 72:307

Bird, Gwen: Small-scale digitization goes big time: Implementation of a scholarly digitization fund (Scholarly Communication), 72:140-152

Blumenthal, Jane. See Saylor, Kate, Anna Ercoli Schnitzer, Nancy Allee, and Jane Blumenthal

BNI: ProQuest acquires BNI (news), 72:389

BOOKBINDING: BL booklet revised (Preservation News), 72:46; Book about bindings (Preservation News), 72:110

BOOKPLATES: Delaware digitizes bookplates (news), 72:130

BOOSINGER, MARCIA (People in the News), 72:246

BOOTH, H. AUSTIN (appt.), 72:707

BOWE, STEPHANIE (appt.), 72:708

BRANCH LIBRARIES: The case for preserving academic branch libraries: Fostering campus communities (Way I See It), 72:542-543

BRIAR CLIFF UNIVERSITY: Setting up a library iPad program: Guidelines for success (ACRL TechConnect), 72:212-216, 236

BRIGHAM YOUNG UNIVERSITY: Shopping carts and student employees: How student committees can bring innovative ideas to academic libraries, 72:394-397

BRIGHT, KAWANNA (appt.), 72:116

BRITISH LIBRARY: BL collection care conference (Preservation News), 72:298

BRONICKI, JACQUELINE (appt.), 72:191

BRUNELLE, MARY (appt.), 72:553

BUCHSBAUM, JULIANNE: National Poetry Series to publish book by KU librarian (news), 72:563-564

Buck, Stefanie: A distance education librarian becomes a distance education student (Way I See It), 35, 72:31-33

Burke, Kate, and Belinda Lawrence: The accidental mentorship: Library managers' roles in student employees' academic professional lives, 72:99-101, 103

Burkhardt, Andy, Catherine R. Johnson, Carrissa Tomlinson: In the spirit of Benjamin Franklin: 13 virtues of the next-gen librarian, 72:450-462, 467

BURROUGHS, JENNIE (appt.), 72:307

BUSSERT, LESLIE: Bussert wins CJCLS Program Achievement Award, 72:258-259 illus

Butterfield-Nagy, Desiree. See Gfeller, Gretchen, Desiree Butterfield-Nagy, and Hansie Grignon

BYRNE, ELIZABETH (retirement), 72:437

C

CADUMS, FEMI (appt.), 72:611

- CALHOUN, KAREN (appt.), 72:611
- Calzonetti, Jo Ann, and Victor Fleischer: Don't count on luck, be prepared: Ten lessons learned from the "great flood" at the University of Akron's Science and Technology Library, 72:82-85
- CAMPBELL, LISA (appt.), 72:708
- CAREER DEVELOPMENT: Make a difference: Connect, contribute, collaborate: Volunteer for division or section committee appointments, 72:652-656; Ten simple steps to create and manage your professional online identity: How to use portfolios and profiles, 35, 72:31-33
- CARLI CONSORTIUM OF ACADEMIC AND RESEARCH LIBRARIES IN ILLINOIS: CARLI schools join Five College Library Depository (news), 72:511-512
- Carlson, Jake, and Ruth Kneale: Embedded librarianship in the research context: Navigating new waters, 72:167-170
- CARNEGIE MELLON: Carnegie Mellon lights up (news), 72:74 illus.; Increasing student satisfaction: Student innovation at Carnegie Mellon University, 72:398-402
- CARRIER, HOWARD S. (appt.), 72:191
- CARTHAGE COLLEGE: Get a clue: Partnering with student affairs on student-centered outreach, 72:636-639, 641; Lizz Zitron, outreach services librarian at Carthage College Hedberg Library (Job of a Lifetime), 72:232-233 illus.
- CARTON, STACEY (appt.), 72:59
- CASSELL, KAY: Cassell wins WGSS Career Achievement Award, 72:261-262
- Castonguay, Remi: Say it loud: Spreading the word with Facebook and Twitter (ACRL TechConnect), 72:412-415
- CENSUS: [Statistical Compendia Branch] (Washington Hotline), 72:492
- CENTER FOR HOME MOVIES: Digitizing home movies (Preservation News), 72:180
- CENTRAL MICHIGAN UNIVERSITY: Copyright to the university: Tips on informing, educating, and enabling, 72:592-594, 601
- Chang, Amy and Judy Garrison: Textbook lending service: Providing a service students need when they need it, 72:527-530
- CHEN, SU (appt.), 72:707
- CHEN, ZHIMIN (appt.), 72:116
- CHICAGO COLLECTIONS CONSORTIUM: UIC plans Chicago special collections portal (news), 72:449
- CHOICE MAGAZINE: Liberty Square LEED certified (news), 72:6
- Chu, Felix: Navigating the wilderness: another view of the information landscape (Way I See It), 72:355-356
- CHU, FELIX (appt.), 72:611
- CITATION ANALYSIS: Citation searching and bibliometric measures: Resources for ranking and tracking, 72:470-474; Springer launches visual analytics tool (news), 72:8-9
- CIVIL RIGHTS DIGITAL LIBRARY: Civil Rights Digital Library wins Schwartz Prize (news), 72:74, 76
- Clement, Gail P.: The copyright self-help movement: Initiatives in the library community (scholarly communication), 72:404-407, 415
- CLEMSON UNIVERSITY (grants), 72:56
- CLIPP (COLLEGE LIBRARY INFORMATION ON POLICY AND PRACTICE): Introducing CLIPP: College Library Information on Policy and Practice, 72:657-658
- CLOUD COMPUTING: Collaboration in the cloud: Untethered technologies for scholarly pursuits (ACRL TechConnect), 72:454-458, 460
- COATS, LISA A. (appt.), 72:708
- COLLABORATION: Critical collaborations: An information literacy across the curriculum project, 72:161-164; Get a clue: Partnering with student affairs on student-centered outreach, 72:636-639, 641; Teaching with graduate instructors: Tips for a successful partnership, 72:459-460 See also FACULTY RELATIONS
- College & Research Libraries: College & Research Libraries now open access (news), 72:255
- College & Research Libraries News: Hot on the Web [most read articles in 2010] (news), 72:77; Hot on the Web [most read articles in Jan 2011] (news), 72:205; Hot on the Web [most read articles in Jan-April 2011] (news), 72:388; Hot on the Web [most read articles in Jan-August 2011] (news), 72:564; Hot on the Web [most read articles in Jan-July 2011] (news), 72:448; submission guidelines, 72:61
- COLLEGE AND UNIVERSITY PROFESSIONAL ASSOCIATION FOR HUMAN RESOURCES (CUPA-HR): CUPA-HR issue diversity position statement (news), 72:564
- COLLEGE OF CHARLESTON (acquisitions), 72:245
- COLORADO ALLIANCE OF RESEARCH LIBRARIES: Western regional consortia share resources (news), 72:6
- COLUMBIA UNIVERSITY: acquisitions, 72:499; Columbia opens new Science and Engineering Library (news), 72:128 illus.; Columbia University Libraries approves open access resolution (news), 72:388-389; grants, 72:550; Said Reading Room opens at Columbia (news), 72:205
- COMINS, JENNIFER (appt.), 72:307
- COMMUNITY SERVICE LEARNING. See SERVICE LEARNING
- COMPUTER FRAUD: Library licensing and criminal law: the Aaron Swartz case (scholarly communication), 72:534-537
- CONNECTING TO CONNECTIONS ONLINE: Preservation News, 72:545
- CONNOLLY, CARLA (obituary), 72:709

- CONTAKOS, KATE (appt.), 72:246, 72:307
 CONTINUING EDUCATION: Lifelong learning: moving beyond the library degree (Way I See It), 72:288-289
 COOK, DOUGLAS: Cook named EBSS Distinguished Librarian, 72:208-209
 COOK, MATTHEW (appt.), 72:611
 COPYRIGHT: ALA's take on pre-1972 sound recordings and copyright law (Washington Hotline), 72:430; Copyright reform and Orphan Works (Washington Hotline), 72:362; The copyright self-help movement: Initiatives in the library community (scholarly communication), 72:404-407, 415; Copyright to the university: Tips on informing, educating, and enabling, 72:592-594, 601; A Guide to the Perplexed, Part IV (news), 72:256; Innovative copyright: Unique resources for copyright education (Internet resources), 72:596-599; International Copyright Policy warp speed (Washington Hotline), 72:44 See also LIBRARY COPYRIGHT ALLIANCE
 COSTELLO, MICHELLE: Hoffman and Costello win IS Innovation award, 72:259-260 illus Cottrell, Janet R.: What are we doing here, anyway? Tying academic library goals in institutional mission, 72:516-520
 COUNCIL ON LIBRARY AND INFORMATION RESOURCES (CLIR) (grants), 72:374, 72:436
 COURNOYER, CARINA (appt.), 72:553
 COUTTS NIJHOFF INTERNATIONAL WEST EUROPEAN SPECIALIST STUDY GRANT. See ACRL Western European Studies Section (WESS)
 CRAFT, ANNA (appt.), 72:501
 CROSSREF: CrossRef, International DOI Foundation collaborate on linked-data-friendly DOIs (news), 72:319; Portico to preserve CrossRef metadata (news), 72:7-8
 CROWLEY, CHRISTINE (retirement), 72:501
 CROWTHER, KARMEN (retirement), 72:308
 CUMBERLAND UNIVERSITY: Meeting the reference expectations of ESL students: The challenges of culture, 72:20-23
 CURZON, SUSAN (retirement), 72:117
 CUSTOMER SERVICE: The "just do it" approach to customer service development: a case study, 72:229-231, 236
D
 Daly, Emily: Is the library part of the picture? Asking honors undergrads to describe their research processes, 72:408-411, 419
 DANIELS, CARRIE (appt.), 72:611
 DATA REPOSITORIES: Purdue develops Databih (news), 72:564
 DAVIS, GREGORY (appt.), 72:59
 DECHAMBEAU, AIMÉE (appt.), 72:307
 DECOSTER, ELIZABETH (appt.), 72:708
 DEMCO: Demco acquires Highsmith (news), 72:74
 DEODATA, JOSEPH (appt.), 72:553
 DEPAUL UNIVERSITY (acquisitions), 72:305
 DESS, HOWARD (death), 72:60
 DIDIER, ELAINE (appt.), 72:59
 DIGITAL COLLECTIONS: File format guidelines (Preservation News), 72:46; Personal archiving (preservation news), 72:431
 DIGITAL DOWNLOADS: Licenses and acquisitions: The case of digital downloads (Way I See It), 72:155-157
 DIGITAL OBJECT IDENTIFIERS: CrossRef, International DOI Foundation collaborate on linked-data-friendly DOIs (news), 72:319
 DIGITAL PRESERVATION: KRDS guide (Preservation News), 72:110; LC blog (Preservation News), 72:493; NC digital guide (Preservation News), 72:46
 DIGITIZATION PROJECTS: GPO. Library of Congress digitize historic documents (news), 72:202-203; Guide to digitization (Preservation News), 72:180; Small-scale digitization goes big time: Implementation of a scholarly digitization fund (Scholarly Communication), 72:140-152
 Dinscore, Amanda. See Fusich, Monica, Amanda Dinscore, Kimberley Smith, and Vang Van
 DISASTER PLANNING: Don't count on luck, be prepared: Ten lessons learned from the "great flood" at the University of Akron's Science and Technology Library, 72:82-85; Hurricanes and floods [LC resources] (Preservation News), 72:545; Implementing ICS (Preservation News), 72:46; Model emergency response contract (Preservation News), 72:493
 DISTANCE LEARNING: A distance education librarian becomes a distance education student (Way I See It), 72:34-35
 Dodge, Lauren and Jennifer Sams: Innovative copyright: Unique resources for copyright education (Internet resources), 72:596-599
 Dorney, Erin: Lizz Zitron, outreach services librarian at Carthage College Hedberg Library (Job of a Lifetime), 72:232-233 illus.
 DOTY, CHRIS (appt.), 72:708
 DOUGAN, KRISTIN (People in the News), 72:116
 Drew, Courtney. See Zitron, Lizz and Courtney Drew
 Drost, Carol A. See Roberts, Joni R. and Carol A. Drost
 DUBNJAKOVIC, ANA (appt.), 72:307
 DUKE UNIVERSITY LIBRARIES: acquisitions, 72:706; Duke athletics to start library fund (news), 72:318; grants, 72:244, 72:608; Is the library part of the picture? Asking honors undergrads to describe their research processes, 72:408-411, 419
 DUQUESNE UNIVERSITY (grants), 72:244
E
 Eberhart, George M.: New Publications (column) (See every issue)

- EBERHART, KAREN (appt.), 72:553
- EBRARY: ebrary e-books discoverable through ProQuest (news), 72:449; ebrary launches usage-triggered short-term loans (news), 72:320
- EBSCO INFORMATION SERVICES: arXiv joins EBSCO Discovery Service (news), 72:130; Chemical Hazard Information Library launches (news), 72:205; E-books now available on EBSCOhost (news), 72:449; EBSCO, HathiTrust partner for search (news), 72:510–511; EBSCO, Wilson to merge (news), 72:386; GPO metadata in EBSCO (news), 72:8
- EDEN, BRAD (appt.), 72:437
- EJOURNALS: University of Pittsburgh Library System offers e-journal publishing service (news), 72:8
- ELIA, ANTHONY (appt.), 72:307
- ELLERO, NADINE (appt.), 72:708
- ELSEVIER: Elsevier joins CrossRef Cited-by Linking (news), 72:77
- EMBEDDED LIBRARIANSHIP: Embedded librarianship in the research context: Navigating new waters, 72:167–170
- EMORY UNIVERSITY: acquisitions, 72:56, 72:305; grants, 72:244, 72:436
- ENGLISH AS A SECOND LANGUAGE STUDENTS: Meeting the reference expectations of ESL students: The challenges of culture, 72:20–23
- E-READERS AND E-BOOKS: Lightening fast interlibrary loan: Using e-readers for on-demand delivery, 72:531–533, 541
- ETHNOGRAPHIC STUDIES: Students research the library: Using student-led ethnographic research to examine the changing role of campus libraries, 72:264–268
- ETSCHMAIER, GALE (appt.), 72:307
- EVALUATION OF SERVICES: Secrets to successful mystery shopping: a case study, 72:274–276, 287; What are we doing here, anyway? Tying academic library goals in institutional mission, 72:516–520
- Evans, Karen: The Missing: Resources on the Web (Internet resources), 72:334–337
- EVANS, KELLY (appt.), 72:246
- EXHIBITS: Creative collaboration: Using the library to promote scholarship, 72:582–586
- EZELL, JSASON (appt.), 72:611
- F**
- FACEBOOK: From friending to research: Using Facebook as a teaching tool, 72:28–30
- FACULTY RELATIONS: Literary Feast: A successful tool for library outreach, 72:571–574; The virtues of a committed dilettante: Embracing nonexpert expertise (Way I See It), 72:646–647; See also COLLABORATION
- FACULTY STATUS. See TENURE
- Faran, Ellen W.: Sustaining scholarly publishing: University presses and emerging business models (scholarly communication), 72:284–287
- FARISON, LESLIE (appt.), 72:191
- Fast Facts (column). See every issue
- FAWLEY, NANCY (appt.), 72:307
- FELSING, ROBERT (retirement), 72:554
- FERNANDEZ, NATALIA (appt.), 72:59
- FERRIER, DOUGLAS M. (appt.), 72:246
- Ferry, Kristine. See Mikkelsen, Susan, Kristine Ferry, Rachael Hu, Brian Mathews, Deborah A. Murphy
- FITZROY, DANIEL B. (appt.), 72:611
- FIVE COLLEGE LIBRARY DEPOSITORY: CARLI schools join Five College Library Depository (news), 72:511–512
- FLORIDA STATE UNIVERSITY: The case for a university archivist: Preserving institutional memory (Way I See It), 72:226–228
- FONG, BONNIE (appt.), 72:377
- FORD, BARBARA J. (awards), 72:376
- Fortson, Melissa, Josh Sahib, and Brett Spencer: Step right up to the library! The Week of Welcome carnival at the University of Alabama Libraries, 72:350–352
- FOWLE, JAE (appt.), 72:116
- FOWLER, GEORGE (appt.), 72:116
- FOX, ROBERT, JR. (appt.), 72:116 illus
- Fransen, Janet, Megan Kocher, and Jody Kempf: Google forms for staff self-assessment: Creating customization (ACRL TechConnect), 72:587–591
- FRAZER, MEGHAN (award), 72:707
- Free, David: News from the Field (column) (See every issue)
- FREEMAN, DENNIS (retirement), 72:709
- FRESNO STATE UNIVERSITY: HML-IQ: Fresno State's online library orientation game, 72:626–630
- FUND RAISING: Duke athletics to start library fund (news), 72:318
- FUNDING SOURCES: February federal funding saga pulls libraries into the drama (Washington Hotline), 72:178
- Fusich, Monica, Amanda Dinscore, Kimberley Smith, and Vang Van: HML-IQ: Fresno State's online library orientation game, 72:626–630
- G**
- Galbraith, Quinn. See Smith, Sara D., and Quinn Galbraith
- GALE: Gale Launches Librario online community (news), 72:562–563; Michigan, Gale make 18th-century texts available (news), 72:321; New mobile apps from Nature, Gale (news), 72:204
- GALLAS, MARTIN (retirement), 72:437
- Galloway, Ann-Christe: Grants and Acquisitions (column) (See every issue); People in the News (column) (See every issue)
- GALLOWAY, LINDA (appt.), 72:308
- GAMING. See ONLINE SOCIAL GAMING
- Garrett, Marie (retirement), 72:554

- Garrison, Judy. See Chang, Amy and Judy Garrison
- GAUMOND, GEORGE R. (retirement), 72:117
- Gavillet, Erika L.: The "just do it" approach to customer service development: a case study, 72:229–231, 236
- GEORGETOWN UNIVERSITY (acquisitions), 72:305
- GEORGIA GWINNETT COLLEGE: New GGC Library LEED Gold certified (news), 72:202
- Gfeller, Gretchen, Desiree Butterfield-Nagy, and Hansie Grignon: Imagine: A student-centered library, 72:270–273
- Gilbert, Julie K., Anna Hulseberg, and Jeff A. Jensen: Letting my imagination run wild: Archival sources as creative inspiration at Gustavus Adolphus College, 72:538–541
- Gilbert, Karen, and Michelyn W. Bhandari: Cultural competency in health care: Web sites for health care providers and educators (Internet resources), 72:648–651, 706
- GIUNTA, MARY (appt.), 72:376 illus
- GOALS AND OBJECTIVES: What are we doing here, anyway? Tying academic library goals in institutional mission, 72:516–520
- GOANS, DOUG (appt.), 72:708
- GOLD, ANNA (appt.), 72:553
- GOOGLE: Google like a librarian: Sharing skills for search success, 72:330–332
- GOOGLE APPS: Google forms for staff self-assessment: Creating customization (ACRL TechConnect), 72:587–591
- GOOGLE BOOK SEARCH: Google Book Search settlement (Washington Hotline), 72:296
- GOVERNMENT PRINTING OFFICE: GPO, Library of Congress digitize historic documents (news), 72:202–203
- GOVERNMENT PUBLICATIONS: GPO metadata in EBSCO (news), 72:8
- GRADUATE INSTRUCTORS: Teaching with graduate instructors: Tips for a successful partnership, 72:459–460
- GRAND VALLEY STATE UNIVERSITY (Mich.): Google like a librarian: Sharing skills for search success, 72:330–332
- Grants and Acquisitions (column). See every issue
- GRAPHIC NOVELS: Zombie attacks: How they can contribute to the success of your library, 72:390–393
- Graves, Stephanie. See Lotts, Megan, and Stephanie Graves
- Greene, Courtney and Elizabeth Ruane: Collaboration in the cloud: Untethered technologies for scholarly pursuits (ACRL TechConnect), 72:454–458, 460
- Griffin, Megan: ACRL honors the 2011 award winners, part 1: A recognition of professional development, 72:206–210; ACRL honors the 2011 award winners, part 2: A recognition of professional development, 72:258–263; ACRL's 2012 Awards Program: Honoring outstanding achievements in academic librarianship, 72:462–463
- Grignon, Hansie. See Gfeller, Gretchen, Desiree Butterfield-Nagy, and Hansie Grignon
- GRINNELL COLLEGE: Excellence in Academic Libraries Award winners, 72:209–210 illus.
- GUE, RANDY (appt.), 72:611
- GUSTAVUS ADOLPHUS COLLEGE: Letting my imagination run wild: Archival sources as creative inspiration at Gustavus Adolphus College, 72:538–541
- ## H
- Hall, C. Michael. See Upson, Matt, and C. Michael Hall
- HAMILTON, HEATHER (appt.), 72:116
- HARAS, CATHERINE: Haras, Omidasalar receive ACRL/CLS Proquest Innovation in College Librarianship Award, 72:206, 208 illus.
- HARTSFIELD, JON PATRICK (appt.), 72:708
- HARVARD BUSINESS SCHOOL: "Railroads and the Transformation of Capitalism" exhibit (news), 72:565
- HATHITRUST DIGITAL LIBRARY: EBSCO, Hathitrust partner for search (news), 72:510–511; Hathitrust certified trustworthy repository (news), 72:254; Orphan Works Project adds participants, gets sued (news), 72:510
- HAUGEN, MATTHEW (appt.), 72:708
- HAWKINS, JASON (appt.), 72:708
- HAWORTH PRESS AWARD. See ACRL Distance Learning Section (DLS)
- HAYDEN, JESSICA (appt.), 72:116
- HAYREH, SHELLEY (appt.), 72:308
- HEALTH SCIENCES LIBRARIES: Cultural competency in health care: Web sites for health care providers and educators (Internet resources), 72:648–651, 706; A transformational outreach program for an academic health sciences library: looking beyond research institutions, 72:86–89
- Heath, Kristin, and Gloriana St. Clair: Increasing student satisfaction: Student innovation at Carnegie Mellon University, 72:398–402
- Hedberg, Jane: Preservation News (column) (See every issue)
- HEINRICH, GINNY (appt.), 72:377
- HIGHSMITH: Demco acquires Highsmith (news), 72:74
- HILLIKER, ROBERT (appt.), 72:553
- HISTORICALLY BLACK COLLEGES AND UNIVERSITIES LIBRARY ALLIANCE (Grants), 72:115, 72:244, 72:498, 72:550
- Hoek, D. J.: Licenses and acquisitions: The case of digital downloads (Way I See It), 72:155–157
- Hofer, Amy R. See Markey, Karen, Christopher Leeder, and Amy R. Hofer
- HOFFMAN, KIMBERLY DAVIES: Hoffman and Costello win IS Innovation award, 72:259–260 illus
- HOLMES, JIM (appt.), 72:308

HOLT, MICHAEL (appt.), 72:116
 HOON, PEGGY (appt.), 72:437
 HORENI-OGLE, ERIN (appt.), 72:709
 HOSTETLER, MARNA (appt.), 72:307
 Howes, Barbara and Michael Zimmerman: The case for preserving academic branch libraries: Fostering campus communities (Way I See It), 72:542–543
 Hu, Rachel. See Mikkelsen, Susan, Kristine Ferry, Rachael Hu, Brian Mathews, Deborah A. Murphy
 Huisman, Rhonda: Lifelong learning: moving beyond the library degree (Way I See It), 72:288–289
 Huisman, Rhonda, Willie Miller, and Jessica Trinoskey: We've Wordled, have you? Digital images in the library classroom, 72:522–526
 Hulseberg, Anna. See Gilbert, Julie K., Anna Hulseberg, and Jeff A. Jensen
 HUMAN RIGHTS: Human rights: A universal declaration (Internet resources), 72:290–293
 HUNTER, CAROL (appt.), 72:116
 Hunter, Gina, and Dane Ward: Students research the library: Using student-led ethnographic research to examine the changing role of campus libraries, 72:264–268

I
 ILLINOIS STATE UNIVERSITY: Students research the library: Using student-led ethnographic research to examine the changing role of campus libraries, 72:264–268
 IMAGE PERMANENCE INSTITUTE: Sustainable environments (Preservation News), 72:298
 INCIDENT COMMAND SYSTEM (ICS): Implementing ICS (Preservation News), 72:46
 INDIANA UNIVERSITY: IU Media blog (Preservation news), 72:700
 INDIANA UNIVERSITY BLOOMINGTON: Open Folklore project received 2011 Outstanding Collaboration Citation (news), 72:130
 INFORMATION COMMONS: A knowledge commons needs assessment: Building for the future at Penn State, 72:464–467; The knowledge commons: reasserting the library as the heart of campus (Way I See It), 72:468–469, 492
 INFORMATION LITERACY: Information literacy standards for teacher education, 72:420–426, 436; Lifelong learning requires lifelong access: Reflections on the ACRL Plan for Excellence, 72:514–515; Navigating the wilderness: another view of the information landscape (Way I See It), 72:355–356
 INFORMATION LITERACY INSTRUCTION: BiblioBouts: What's in the game? (ACRL TechConnect), 72:632–635, 645; Critical collaborations: An information literacy across the curriculum project, 72:161–164; Google like a librarian: Sharing skills for search success, 72:330–332; I came, I saw, I researched: Students reflect on library life in six-word mem-

oirs, 72:338–340, 356; Research for the greater good: Incorporating service learning in an information literacy course at Wright State University, 72:345–348; Teaching with graduate instructors: Tips for a successful partnership, 72:459–460; We've Wordled, have you? Digital images in the library classroom, 72:522–526; Zombie attacks: How they can contribute to the success of your library, 72:390–393; See also LIBRARY INSTRUCTION
 INTERLIBRARY LOAN: Lightning fast interlibrary loan: Using e-readers for on-demand delivery, 72:531–533, 541
 INTERNATIONAL DOI FOUNDATION: CrossRef, International DOI Foundation collaborate on linked-data-friendly DOIs (news), 72:319
 INTERNATIONAL LIBRARIANSHIP: Mortenson Center receives 2011 Champaign-Urbana International Humanitarian Award (news), 72:622
 INTERNATIONAL STUDENTS: Meeting the reference expectations of ESL students: The challenges of culture, 72:20–23
 Internet Resources (column): Arctic research: Environment, health, and culture of the circumpolar north (Internet resources), 72:104–107; Cultural competency in health care: Web sites for health care providers and educators, 72:648–651, 706; Human rights: A universal declaration, 72:290–293; Innovative copyright: Unique resources for copyright education, 72:596–599; Media and Democracy: Resources for alternative news and information (Internet resources), 72:24–27; The Missing: Resources on the Web, 72:334–337; Mobile technologies for libraries: A list of mobile applications and resources for development, 72:222–225, 228; Of making of books there is no end: Islamic manuscripts on the Web, 72:416–419; Resources for your rhymes: Sites for slam/spoken word/performance poetry, 72:143–146
 Internet Reviews (column). See every issue
 iPADS: Setting up a library iPad program: Guidelines for success (ACRL TechConnect), 72:212–216, 236; Using the iPad for reference services: Librarians go mobile (ACRL TechConnect), 72:217–220
 ISLAMIC LITERATURE: Of making of books there is no end: Islamic manuscripts on the Web (Internet Resources), 72:416–419
 ITHAKA S+R: Ithaka S+R Library Survey 2010 findings released (news), 72:254

J
 JACKSON, KOREY (appt.), 72:611
 JARRATT, ANDREA (appt.), 72:308
 JARVIS, JENNIFER (appt.), 72:611, 72:708
 Jensen, Jeff A. See Gilbert, Julie K., Anna Hulseberg, and Jeff A. Jensen
 JERSEY SHORE (TELEVISION PROGRAM):

Teaching with The Situation: Jersey Shore as a popular culture example in information literacy, 72:78–80, 85, 118

Job of a Lifetime (column): Lizz Zitron, outreach services librarian at Carthage College Hedberg Library (Job of a Lifetime), 72:232–233 illus.

JOHNS HOPKINS LIBRARIES: University of Maryland and Johns Hopkins University join ASERL (news), 72:624

Johnson, Catherine R. See Burkhardt, Andy, Catherine R. Johnson, Carissa Tomlinson

JOHNSON, JENNY (appt.), 72:708

JOHNSON, PEGGY (retirement), 72:612

JOHNSON, THOMAS (appt.), 72:437

JOQUE, JUSTIN (appt.), 72:191

JOURNALS. See E-JOURNALS

JSTOR: Books at JSTOR adds publishers (news), 72:257, 72:448–449

K

KAHN, MEREDITH (appt.), 72:708

KAMSLER, BRIGETTE (appt.), 72:708

KAPOUN, JILL (appt.), 72:707

KAUFMAN, PAULA (award), 72:707

Kear, Robin and Danielle Colbert-Lewis: Citation searching and bibliometric measures: Resources for ranking and tracking, 72:470–474

KEENE STATE COLLEGE (acquisitions), 72:706

Kempf, Jody. See Fransen, Janet, Megan Kocher, and Jody Kempf

KENT, JIM (retirement), 72:709

KHAN, MOHAMMED ABDUL SHAHEED (appt.), 72:611

KING, CHRISTINE E. (appt.), 72:59

Kneale, Ruth. See Carlson, Jake, and Ruth Kneale

KNOWLTON, SEAN (appt.), 72:553

Kocher, Megan. See Fransen, Janet, Megan Kocher, and Jody Kempf

KOFFEL, JONATHAN (appt.), 72:308

KOTAKE, NAOMI (retirement), 72:246

Kovevar-Weidinger, Elizabeth. See Benjes-Small, Candice, and Elizabeth Kovevar-Weidinger

KRUPA, BARBARA (appt.), 72:191

KRUY, MARTHA (appt.), 72:59

KUBIAK, CHRISTINE (retirement), 72:308

KUSCMA, JASON (appt.), 72:707–708

KVENILD, CASSANDRA: Kvenild named Rutledge Distance Learning Librarianship Conference Sponsorship Award winner, 72:207 illus.

L

LA SALLE UNIVERSITY: Villanova, La Salle partner for online biblical literature (news), 72:6–7

Lacy, Meagan: The virtues of a committed dilettante: Embracing nonexpert expertise (Way I See It), 72:646–647

LAGON, CYNTHIA (retirement), 72:377

LAM, MARGARET (appt.), 72:116

LANGE (MARTA)/CQ PRESS AWARD. See ACRL Law and Political Science Section (LPSS)

LAPKIN, RACHEL (appt.), 72:553

Lawrence, Belinda. See Burke, Kate, and Belinda Lawrence

LAWRIMORE, ERIN (appt.), 72:501

LAZEBNIK, KEN (appt.), 72:116

LEAB EXHIBITION AWARDS: Winners of the Leab awards, 72:262–263 illus

LEADERSHIP: On leading and being led: Neither is a passive role (Way I See It), 72:102–103

LEE, JOANNA (appt.), 72:116

LEE, SUL H. (retirement), 72:501–502

Leeder, Christopher. See Markey, Karen, Christopher Leeder, and Amy R. Hofer

LEVIA, ANNA M. (appt.), 72:116

LI, HIA PENG (appt.), 72:611

LI, JUDY (appt.), 72:708

LIAISONS: The virtues of a committed dilettante: Embracing nonexpert expertise (Way I See It), 72:646–647

LIBRAREO: Gale Launches Librereo online community (news), 72:562–563

LIBRARIANS AND LIBRARIANSHIP: In the spirit of Benjamin Franklin: 13 virtues of the next-gen librarian, 72:450–462, 467

LIBRARY AS PLACE: The knowledge commons: reasserting the library as the heart of campus (the way I see it), 72:468–469, 492; Midnight to 2 a.m.: What goes on at the library? (ALA conference program), 72:482–483

LIBRARY BUILDINGS: Columbia opens new Science and Engineering Library (news), 72:128 illus.; A knowledge commons needs assessment: Building for the future at Penn State, 72:464–467; Liberty Square LEED certified (news), 72:6; New commons for New Brunswick (news), 72:562; New GGC Library LEED Gold certified (news), 72:202

LIBRARY COPYRIGHT ALLIANCE: Copyright reform and Orphan Works (Washington Hotline), 72:362; A Guide to the Perplexed, Part IV (news), 72:256

LIBRARY EDUCATION: Mentoring, it's a good thing: What we learned partying with student librarians, 72:566–570

LIBRARY INSTRUCTION: From friending to research: Using Facebook as a teaching tool, 72:28–30; Letting my imagination run wild: Archival sources as creative inspiration at Gustavus Adolphus College, 72:538–541; Teaching with The Situation: Jersey Shore as a popular culture example in information literacy, 72:78–80, 85, 118 See also INFORMATION LITERACY INSTRUCTION

LIBRARY OF CONGRESS PRESERVATION DIRECTORATE: Web sites redesigned (Preservation News), 72:364

LIBRARY WEB SITES: Building a library Web site: Strategies for success (ACRL TechConnect), 72:132–135 illus.; Come together: A common vocabulary for University of Cali-

- fornia library homepages (ACRL TechConnect), 72:326–329, 337; When the (Web)master becomes the student: Usability testing in the classroom (Way I See It), 72:600–601
- LICENSING AGREEMENTS:** Library licensing and criminal law: the Aaron Swartz case (scholarly communication), 72:534–537; Licenses and acquisitions: The case of digital downloads (Way I See It), 72:155–157
- LIEBST, ANNE** (appt.), 72:501
- LIM, ANDRENE** (appt.), 72:611
- LONGWOOD UNIVERSITY:** Secrets to successful mystery shopping: a case study, 72:274–276, 287
- Lotts, Megan, and Stephanie Graves:** Using the iPad for reference services: Librarians go mobile (ACRL TechConnect), 72:217–220
- Lundstrom, Kacy:** Teaching with graduate instructors: Tips for a successful partnership, 72:459–460
- Lynn, Valerie A.:** A knowledge commons needs assessment: Building for the future at Penn State, 72:464–467
- Lyon, Colleen.** See O'Kelly, Mary K., and Colleen Lyon
- Lyons, Lucy Eleonore:** Human rights: A universal declaration (Internet resources), 72:290–293; correction 321
- LYRASIS:** grants, 72:498, 72:550; Preservation environments (Preservation News), 72:298

M

- MACADAM, BARBARA A.** (retirement), 72:554
- Magnuson, Lauren:** Promoting privacy: online and reputation management as an information literacy skill, 72:137–140
- MAHENDRA, SUNDEEP** (appt.), 72:708
- MANDERNACK, SCOTT** (appt.), 72:612
- MANN, WENDY** (appt.), 72:116
- MARCUM, JAMES W.** (appt.), 72:708
- MARINER, VINCE** (appt.), 72:553
- MARKETING:** Imagine: A student-centered library, 72:270–273; Lights, camera, action! How to produce a library minute (ACRL TechConnect), 72:278–283
- Markey, Karen, Christopher Leeder, and Amy R. Hofer:** BiblioBouts: What's in the game? (ACRL TechConnect), 72:632–635, 645
- Markgren, Susanne:** Ten simple steps to create and manage your professional online identity: How to use portfolios and profiles, 35, 72:31–33
- MARKO, MARY** (retirement), 72:60
- MARKS, ALEXIS BRAUN** (appt.), 72:611, 72:708
- MARQUETTE UNIVERSITY** (acquisitions), 72:608–609
- Marquez, Joe J.:** When the (Web)master becomes the student: Usability testing in the classroom (Way I See It), 72:600–601
- Mathews, Brian.** See Mikkelsen, Susan, Kristine Ferry, Rachael Hu, Brian Mathews, Deborah A. Murphy
- MATTHEWS, PRISCILLA** (retirement), 72:612
- MAYS, REGINA** (appt.), 72:377
- McCRANK, LAWRENCE J.** (retirement), 72:554
- McCRAW, ELIZABETH** (appt.), 72:191
- McKay, Devin, and Sheila Beck:** Critical collaborations: An information literacy across the curriculum project, 72:161–164
- McMASTER UNIVERSITY:** Gale to digitize McMaster University's Holocaust and Resistance Collections (news), 72:6
- McPHERSON COLLEGE:** Zombie attacks: How they can contribute to the success of your library, 72:390–393
- MEAD, CLIFF** (retirement), 72:117
- MEDIA:** Media and Democracy: Resources for alternative news and information (Internet resources), 72:24–27
- MEDICAL INFORMATION:** Cultural competency in health care: Web sites for health care providers and educators (Internet resources), 72:648–651, 706
- MEEHAN-BLACK, ELIZABETH** (obituary), 72:308
- MENTORING:** The accidental mentorship: Library managers' roles in student employees' academic professional lives, 72:99–101, 103; Mentoring, it's a good thing: What we learned partying with student librarians, 72:566–570
- MICHIGAN STATE UNIVERSITY** (acquisitions), 72:498–499
- MICROBES AND PRESERVATION:** Microbial research (Preservation News), 72:238
- Mikkelsen, Susan, Kristine Ferry, Rachael Hu, Brian Mathews, Deborah A. Murphy:** Come together: A common vocabulary for University of California library homepages (ACRL TechConnect), 72:326–329, 337
- Miller, Jonathan:** Open access and liberal arts colleges: looking beyond research institutions (scholarly communication), 30, 72:16–19
- MILLER, KELLY** (appt.), 72:708
- MILLER, MARY** (appt.), 72:308
- MILLER, MICHAEL D.** (appt.), 72:553
- Miller, Robert:** I came, I saw, I researched: Students reflect on library life in six-word memoirs, 72:338–340, 356
- Miller, Willie.** See Huisman, Rhonda
- MILLET, MICHELLE** (appt.), 72:117
- MIRABILE, JACQUELINE** (retirement), 72:612
- MIRZA, MELORA P.:** Melora P. Mirza wins CJCLS award, 72:258
- MISHRA, SONALI** (appt.), 72:708
- MISSING PERSONS:** The Missing: Resources on the Web (Internet resources), 72:334–337
- MISSISSIPPI STATE UNIVERSITY** (acquisitions), 72:499
- MOBILE DEVICES:** Mobile technologies for librarians: A list of mobile applications and resources for development (Internet Resources), 72:222–225, 228See also iPADS

MOHAMMED, G. SALIM (appt.), 72:708
 MOORE, CARRIE (appt.), 72:501
 MORLAND, VIRGINIA (retirement), 72:437
 MORRIS, TERESA (people in the news), 72:376
 illus
 MORRISEY, LOCKE (death), 72:60 illus.
 MOSLEY, DEREK (appt.), 72:553
 Murphy, Deborah A. See Mikkelsen, Susan,
 Kristine Ferry, Rachael Hu, Brian Mathews,
 Deborah A. Murphy
 MYSTERY SHOPPING: Secrets to successful
 mystery shopping: a case study, 72:274-276,
 287

N

NATIONAL ACADEMIES PRESS: Free PDF
 e-books from National Academies Press
 (news), 72:388
 NATIONAL ARCHIVES AND RECORDS ADMIN-
 ISTRATION: NARA reformatting (preserva-
 tion news), 72:431
 NATIONAL DIGITAL INFORMATION INFRA-
 STRUCTURE AND PRESERVATION PRO-
 GRAM: NDIIPP report (Preservation News),
 72:364
 NATIONAL LIBRARY OF KOREA: Yale partners
 with National Library of Korea for digitiza-
 tion (news), 72:512-513
 NATIONAL LIBRARY OF MEDICINE: Partici-
 pants in Leadership Fellows Program an-
 nounced (news), 72:623
 NATIONAL LIBRARY WEEK: UW Libraries
 Snapshot Day (news), 72:318 illus
 NATURE PUBLISHING GROUP: New mobile
 apps from Nature, Gale (news), 72:204
 NEGRUCCI, TERESA (appt.), 72:553
 NET NEUTRALITY: Anti-net neutrality bill de-
 feated in the U.S. Senate (Washington Ho-
 tline), 72:699; New neutrality (Washington
 Hotline), 72:108, 112; Washington Hotline,
 72:602
 Neujahr, Joyce: Lightning fast interlibrary loan:
 Using e-readers for on-demand delivery,
 72:531-533, 541
 New Publications (column). See every issue
 NEW YORK UNIVERSITY (acquisitions), 72:304
 NEW YORK UNIVERSITY PRESS (grants),
 72:304
 NEWCASTLE UNIVERSITY: The "just do it" ap-
 proach to customer service development: a
 case study, 72:229-231, 236
 News from the Field (column). See every issue
 NIKI, KENJI (retirement), 72:502
 NORTH CAROLINA STATE UNIVERSITY: Build-
 ing a library Web site: Strategies for suc-
 cess (ACRL TechConnect), 72:132-135 illus.;
 grants, 72:608; NCSU Libraries Web site wins
 OITP "Cutting Edge Service" award (news),
 72:77
 NORTHEAST DOCUMENT CONSERVATION
 CENTER: NEDCC Webinars (preservation
 news), 72:431

O

OAKLEAF, MEGAN JANE: Oakleaf wins IS Ilene
 F. Rockman Publication of the Year Award,
 72:259 illus
 OBERLIN COLLEGE: King-Crane Commis-
 sion Collection launches at Oberlin (news),
 72:513
 OBERLY AWARD. See ACRL Science and Tech-
 nology Section (STS)
 OCLC: OCLC releases new perceptions report,
 72:131; OCLC research and OhioLINK re-
 lease book usage patterns report (news),
 72:565
 OCLC EZPROXY: Ezproxy hosted service
 (news), 72:8-9
 Ogburn, Joyce: Lifelong learning requires life-
 long access: Reflections on the ACRL Plan
 for Excellence, 72:514-515
 OGBURN, JOYCE L.: And the winners are... The
 official results of the 2011 ACRL elections,
 72:358-361 illus
 OH, JUNGYUN "JUNE" (appt.), 72:709
 O'HANLON, ERIC (appt.), 72:709
 OHIOLINK: OCLC research and OhioLINK re-
 lease book usage patterns report (news),
 72:565
 O'Kelly, Mary K., and Colleen Lyon: Google like
 a librarian: Sharing skills for search success,
 72:330-332
 OLAKA, MUSA WAKHUNGU (appt.), 72:246
 OMIDSALAR, TERESA PORTILLA: Haras, Omid-
 salar receive ACRL/CLS Proquest Innovation
 in College Librarianship Award, 72:206, 208
 illus.
 ONLINE SOCIAL GAMING: BiblioBouts: What's
 in the game? (ACRL TechConnect), 72:632-
 635, 645
 OPEN ACCESS: ACRL signs Berlin Declara-
 tion on Open Access (news), 72:563; Col-
 lege & Research Libraries now open access
 (news), 72:255; Columbia University Librar-
 ies approves open access resolution (news),
 72:388-389; Is free inevitable in scholarly
 communication? The economics of open ac-
 cess (scholarly communication), 72:642-645;
 KU establishes open access coalition (news),
 72:447-448; Open access and liberal arts col-
 leges: looking beyond research institutions
 (scholarly communication), 30, 72:16-19
 OPEN FOLKLORE PROJECT: Open Folklore
 project received 2011 Outstanding Collabo-
 ration Citation (news), 72:130
 ORIENTATION PROGRAMS: HML-IQ: Fresno
 State's online library orientation game,
 72:626-630; Step right up to the library! The
 Week of Welcome carnival at the Univer-
 sity of Alabama Libraries, 72:350-352; WSU
 haunted library tours (news), 72:625
 ORPHAN WORKS PROJECT: Orphan Works
 Project adds participants, gets sued (news),
 72:510; Unlocking orphaned works: now or
 never? (Washington hotline), 72:544

OSWELL, MICHELLE (appt.), 72:59
 OTTO, CARLIN (appt.), 72:117
 OUTREACH: Get a clue: Partnering with student affairs on student-centered outreach, 72:636-639, 641; Literary Feast: A successful tool for library outreach, 72:571-574; Lizz Zitron, outreach services librarian at Carthage College Hedberg Library (Job of a Lifetime), 72:232-233 illus.; A transformational outreach program for an academic health sciences library: looking beyond research institutions, 72:86-89
 OWEN, WILL (appt.), 72:246

P
 PACKARD, VICTORIA LYNN (appt.), 72:59
 PAL, ROSEMARY (appt.), 72:117
 PATTERSON, ROY (appt.), 72:308
 Pattillo, Gary: Fast Facts (column) (See every issue)
 PAULK, BETTY D. (retirement), 72:117-118
 Pemberton, Anne: From friending to research: Using Facebook as a teaching tool, 72:28-30
 PENHALE, SARA (retirement), 72:437
 PENN STATE HAZLETON: A knowledge commons needs assessment: Building for the future at Penn State, 72:464-467
 People in the News (column). See every issue
 Perry, Anali Maughan: Lights, camera, action! How to produce a library minute (ACRL TechConnect), 72:278-283
 Perry, Maureen: Resources for your rhymes: Sites for slam/spoken word/performance poetry (Internet resources), 72:143-146
 Peters. See Fransen, Janet, Megan Kocher, and Jody Kempf
 Peters, Timothy: Copyright to the university: Tips on informing, educating, and enabling, 72:592-594, 601
 PETERS, TOM (appt.), 72:437
 Petrowski, Mary Jane: Where connections flourish: ACRL benefits you, 72:428-429
 PHETTEPLACE, ERIC (appt.), 72:553
 PHILADELPHIA, PENN.: Beyond the cheesesteak: Dining in Philadelphia (ACRL 2011), 72:90-92, 98
 PHOTOGRAPHY COLLECTIONS: AIC Guide (Preservation News), 72:545
 PILCH, JANICE (appt.), 72:553
 POETRY: Resources for your rhymes: Sites for slam/spoken word/performance poetry (Internet resources), 72:143-146
 POLICIES AND PROCEDURES: Introducing CLIPP: College Library Information on Policy and Practice, 72:657-658
 POPULAR CULTURE: From friending to research: Using Facebook as a teaching tool, 72:28-30; Teaching with The Situation: Jersey Shore as a popular culture example in information literacy, 72:78-80, 85, 118
 PORTICO: Portico to preserve CrossRef metadata (news), 72:7-8

Preservation News (column). See every issue
 PRIVACY AND CONFIDENTIALITY: Promoting privacy: online and reputation management as an information literacy skill, 72:137-140
 PROFESSIONAL DEVELOPMENT. See CONTINUING EDUCATION
 PROGRAMS AND PROGRAMMING: Get a clue: Partnering with student affairs on student-centered outreach, 72:636-639, 641; Literary Feast: A successful tool for library outreach, 72:571-574; UW Libraries Snapshot Day (news), 72:318 illus
 PROJECT EUCLID: Project Euclid wins SLA PAM award (news) C, 72:511
 PROJECT MUSE: Project MUSE beta preview of integrated content (news), 72:448; Project MUSE Book Collections update (news), 72:624; UPCC eBooks coming to Project Muse (news), 72:320
 PROQUEST: ebrary e-books discoverable through ProQuest, 72:449; ProQuest acquires BNI (news), 72:389; ProQuest expands Historical Newspaper collection (news), 72:565
 PUBLIC RELATIONS: Say it loud: Spreading the word with Facebook and Twitter (ACRL TechConnect), 72:412-415
 PURDUE UNIVERSITY LIBRARIES: Purdue develops Databib (news), 72:564
 PURGER, TIBOR (appt.), 72:59

Q
 QUEENSBOROUGH COMMUNITY COLLEGE: Critical collaborations: An information literacy across the curriculum project, 72:161-164
 QUIST, EDWIN (NED) (appt.), 72:553

R
 RADFORD UNIVERSITY: Secrets to successful mystery shopping: a case study, 72:274-276, 287
 RADICK, CARYN (appt.), 72:554
 RADOM, RACHEL (appt.), 72:308
 RAPCHAK, MARCIA (appt.), 72:709
 Rare Books & Manuscripts Librarianship: RBML online archives now available (news), 72:254
 REED, HELEN I. (appt.), 72:611
 REFERENCE SERVICES: Meeting the reference expectations of ESL students: The challenges of culture, 72:20-23; Using the iPad for reference services: Librarians go mobile (ACRL TechConnect), 72:217-220
 REID, DIANA (appt.), 72:191
 REPUTATION MANAGEMENT: Promoting privacy: online and reputation management as an information literacy skill, 72:137-140; Ten simple steps to create and manage your professional online identity: How to use portfolios and profiles, 35, 72:31-33
 RESEARCH METHODS: Is the library part of the picture? Asking honors undergrads to describe their research processes, 72:408-411, 419

- RETTIG, JAMES (appt.), 72:307
- REYNOLDS, KELLY CHRISTIANSEN (appt.), 72:246
- Rickert, Kathleen D.: Media and Democracy: Resources for alternative news and information (internet resources), 72:24-27
- RINEHART, AMANDA (appt.), 72:612
- RIVERA, ALEXANDRA (appt.), 72:117
- Roberts, Joni R. and Carol A. Drost: Internet Reviews (column) (See every issue)
- ROCKENBACH, BARBARA (appt.), 72:554
- ROCKMAN (ILENE F.) PUBLICATION OF THE YEAR AWARD. See ACRL Instruction Section (IS)
- ROJESKI, MARA DEGNAN: Rojeski wins WESS Coutts Nijhoff International Grant (news), 72:321 illus
- ROLLINS COLLEGE: Open access and liberal arts colleges: looking beyond research institutions (scholarly communication), 30, 72:16-19
- Rossi, Jessica: Beyond the cheesesteak: Dining in Philadelphia (ACRL 2011), 72:90-92, 98
- Ruane, Elizabeth. See Greene, Courtney and Elizabeth Ruane
- RUNGE, PETER (appt.), 72:553
- Russell, Carrie: ALA's take on pre-1972 sound recordings and copyright law (Washington Hotline), 72:430; International Copyright Policy warp speed (Washington Hotline), 72:44
- S**
- SAINT LEO UNIVERSITY (acquisitions), 72:188
- SALEM, JOE (appt.), 72:612
- Sams, Jennifer. See Dodge, Lauren and Jennifer Sams
- SANTA BARBARA CITY COLLEGE: Excellence in Academic Libraries Award winners, 72:209-210 illus.
- Saylor, Kate, Anna Ercoli Schnitzer, Nancy Allee, and Jane Blumenthal: A transformational outreach program for an academic health sciences library: looking beyond research institutions, 72:86-89
- Saylor, Nicole, Jen Wolfe, and Paul Soderdahl: Mentoring, it's a good thing: What we learned partnering with student librarians, 72:566-570
- Schnitzer, Anna Ercoli. See Saylor, Kate, Anna Ercoli Schnitzer, Nancy Allee, and Jane Blumenthal
- SCHOBERND, BETH (retirement), 72:308
- SCHOLARLY COMMUNICATION: Lifelong learning requires lifelong access: Reflections on the ACRL Plan for Excellence, 72:514-515
- Scholarly Communication (column): The copyright self-help movement: Initiatives in the library community, 72:404-407, 415; Is free inevitable in scholarly communication? The economics of open access (scholarly communication), 72:642-645; Library licensing and criminal law: the Aaron Swartz case, 72:534-537; Open access and liberal arts colleges: looking beyond research institutions (scholarly communication), 30, 72:16-19; Small-scale digitization goes big time: Implementation of a scholarly digitization fund, 72:140-152; Sustaining scholarly publishing: University presses and emerging business models, 72:284-287
- SCHOLARLY PUBLISHING: Collaboration in the cloud: Untethered technologies for scholarly pursuits (ACRL TechConnect), 72:454-458, 460; Sustaining scholarly publishing: University presses and emerging business models (scholarly communication), 72:284-287
- SCIENTIFIC AMERICAN MAGAZINE: Scientific American extends archive, 72:321
- SERIALS. See E-JOURNALS
- SERVICE LEARNING: Research for the greater good: Incorporating service learning in an information literacy course at Wright State University, 72:345-348
- SESTILL, REBECCA (appt.), 72:612
- SHAFFER, ANN B. (appt.), 72:117
- SHAKALIS, WILLIAM (appt.), 72:117
- SHERWIN, ALISON (appt.), 72:709
- SHIN, HEJIN (appt.), 72:116
- Shoaf, Eric C.: On leading and being led: Neither is a passive role (Way I See It), 72:102-103
- SHURTLEFF, WILLIAM R.: Shurtleff named STS Oberly Award winner, 72:261 illus
- SIMON FRASER UNIVERSITY: Small-scale digitization goes big time: Implementation of a scholarly digitization fund (Scholarly Communication), 72:140-152
- SIMPSON, SHANNON R. (appt.), 72:612
- Sims, Nancy: Library licensing and criminal law: the Aaron Swartz case (scholarly communication), 72:534-537
- SIX-WORD MEMOIRS: I came, I saw, I researched: Students reflect on library life in six-word memoirs, 72:338-340, 356
- SKIB, BRYAN (appt.), 72:246
- SLATER, JACQUELYN (appt.), 72:377
- SMART, CHERRY-ANN (appt.), 72:117
- Smith, Erin T.: Introducing CLIPP: College Library Information on Policy and Practice, 72:657-658
- Smith, Kimberley. See Fusich, Monica, Amanda Dinscore, Kimberley Smith, and Vang Van
- Smith, Sara D., and Quinn Galbraith: Shopping carts and student employees: How student committees can bring innovative ideas to academic libraries, 72:394-397
- SMITH, STEPHEN J. (appt.), 72:117
- SMITH, STEVEN ESCAR (appt.), 72:377 illus
- SNEDIKER, KATHY (appt.), 72:308
- SNYDER, THERESA (appt.), 72:191
- SOCIAL MEDIA: From friending to research: Using Facebook as a teaching tool, 72:28-30; Ten simple steps to create and manage your

- professional online identity: How to use portfolios and profiles, 35, 72:31–33
- SOCIAL NETWORKING: Say it loud: Spreading the word with Facebook and Twitter (ACRL TechConnect), 72:412–415
- SOCIETY OF AMERICAN ARCHIVISTS: Web sites redesigned (Preservation News), 72:364
- Soderdahl, Paul. See Saylor, Nicole, Jen Wolfe, and Paul Soderdahl
- SOEHNER, CATHERINE (appt.), 72:708
- SOLIS, GABRIEL DANIEL (appt.), 72:709
- SONOMA STATE UNIVERSITY: When the (Web) master becomes the student: Usability testing in the classroom (Way I See It), 72:600–601
- SOUTH DAKOTA STATE UNIVERSITY (acquisitions), 72:609
- SOUTHERN ILLINOIS UNIVERSITY-CARBONDALE: Using the iPad for reference services: Librarians go mobile (ACRL TechConnect), 72:217–220
- SOUTHERN METHODIST UNIVERSITY: acquisitions, 72:245; grants, 72:550
- SOWELL, STEVEN (appt.), 72:501
- SPECIAL COLLECTIONS: Handling special collections video (Preservation News), 72:493; Letting my imagination run wild: Archival sources as creative inspiration at Gustavus Adolphus College, 72:538–541 See also ARCHIVES
- SPRINGER: Springer launches visual analytics tool (news), 72:8–9
- Springer, Amy, and Kathryn Yelinek: Teaching with The Situation: Jersey Shore as a popular culture example in information literacy, 72:78–80, 85, 118
- St. Clair, Gloriana. See Heath, Kristin, and Gloriana St. Clair
- ST. JOHNS FISHER COLLEGE: 2011 ACRL President's Program Innovation Contest Winners (news), 72:389
- STAM, DEIRDRE C. (retirement), 72:502
- STANDARDS AND GUIDELINES: Information literacy standards for teacher education, 72:420–426, 436; Introducing CLIPP: College Library Information on Policy and Practice, 72:657–658; Revised Standards for Libraries in Higher Education (news), 72:623
- STERN, DAVID (appt.), 72:308
- STINE, KATHRYN (appt.), 72:117
- STOVAL, CONNIE (appt.), 72:554
- STRATEGIC PLANNING: The academic library strategic planning puzzle: Putting the pieces together, 72:12–15
- STREET, TEARANNY (appt.), 72:709
- STROYAN, SUE: Meet the candidates [ALA president]: Vote in the election this spring, 72:172–176 illus.
- STUDENT ADVISORY COMMITTEES: Increasing student satisfaction: Student innovation at Carnegie Mellon University, 72:398–402; Shopping carts and student employees: How student committees can bring innovative ideas to academic libraries, 72:394–397
- STUDENT EMPLOYEES: The accidental mentorship: Library managers' roles in student employees' academic professional lives, 72:99–101, 103
- STUDENTS: Students research the library: Using student-led ethnographic research to examine the changing role of campus libraries, 72:264–268
- SULLINGER, PAULA (appt.), 72:709
- SULLIVAN, MAUREEN: Meet the candidates [ALA president]: Vote in the election this spring, 72:172–176 illus.
- Sutton, Caroline: Is free inevitable in scholarly communication? The economics of open access (scholarly communication), 72:642–645
- Swanick, Sean: Of making of books there is no end: Islamic manuscripts on the Web (Internet Resources), 72:416–419
- SWANSON, EDWARD (death), 72:118
- SWARTZ, AARON: Library licensing and criminal law: the Aaron Swartz case (scholarly communication), 72:534–537
- SYRACUSE UNIVERSITY (grants), 72:188, 72:304
- T**
- TAYLOR, DANIEL C. (appt.), 72:709
- Teague-Rector, Susan. See Ballard, Angela Fulington, and Susan Teague-Rector
- TechConnect (column). See ACRL TechConnect (column)
- TECHNOLOGY: Collaboration in the cloud: Un tethered technologies for scholarly pursuits (ACRL TechConnect), 72:454–458, 460
- TENURE: Ten simple steps to create and manage your professional online identity: How to use portfolios and profiles, 35, 72:31–33
- Terry, Jenni: Washington Hotline (column) (See every issue)
- TEWELL, EAMON (appt.), 72:709
- TEXAS TECH UNIVERSITY: Texas Tech Libraries featured in Times Square (news), 72:257 illus.
- TEXTBOOK LENDING: Textbook lending service: Providing a service students need when they need it, 72:527–530
- Thiel, Sarah Goodwin: Creative collaboration: Using the library to promote scholarship, 72:582–586
- Thompson, Sara Q.: Setting up a library iPad program: Guidelines for success (ACRL TechConnect), 72:212–216, 236
- TOKUDA, JOYCE (appt.), 72:59
- TOMLINSON, CARISSA (appt.), 72:612 See also Burkhardt, Andy, Catherine R. Johnson, Carissa Tomlinson
- TOWSON UNIVERSITY: 2011 ACRL President's Program Innovation Contest Winners (news), 72:389
- Trinoskey, Jessica. See Huisman, Rhonda
- TURKEL, SUSAN (appt.), 72:501

U

- UNDERGRADUATES:** Is the library part of the picture? Asking honors undergrads to describe their research processes, 72:408–411, 419; Meeting the reference expectations of ESL students: The challenges of culture, 72:20–23
- UNIVERSITY OF AKRON:** Don't count on luck, be prepared: Ten lessons learned from the "great flood" at the University of Akron's Science and Technology Library, 72:82–85
- UNIVERSITY OF ALABAMA:** acquisitions, 72:56; Step right up to the library! The Week of Welcome carnival at the University of Alabama Libraries, 72:350–352
- UNIVERSITY OF ARIZONA:** acquisitions, 72:115; grants, 72:609
- UNIVERSITY OF ARKANSAS:** Brooks Hays digital collection opens (news), 72:446
- UNIVERSITY OF CALIFORNIA:** Come together: A common vocabulary for University of California library homepages (ACRL TechConnect), 72:326–329, 337
- UNIVERSITY OF CALIFORNIA-LOS ANGELES:** Livingstone, I presume? [Livingstone diary digitized] (news), 72:625
- UNIVERSITY OF CALIFORNIA-SAN DIEGO:** (grants), 72:608
- UNIVERSITY OF CALIFORNIA-SANTA BARBARA:** UCSB launches digital library (news), 72:388
- UNIVERSITY OF GEORGIA:** (acquisitions), 72:244–245
- UNIVERSITY OF ILLINOIS AT CHICAGO:** UIC plans Chicago special collections portal (news), 72:449
- UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN:** acquisitions, 72:115; grants, 72:705; Mortenson Center receives 2011 Champaign-Urbana International Humanitarian Award (news), 72:622
- UNIVERSITY OF IOWA:** Mentoring, it's a good thing: What we learned partying with student librarians, 72:566–570
- UNIVERSITY OF KANSAS:** Creative collaboration: Using the library to promote scholarship, 72:582–586; KU establishes open access coalition (news), 72:447–448; National Poetry Series to publish book by KU librarian (news), 72:563–564
- UNIVERSITY OF MAINE:** Imagine: A student-centered library, 72:270–273
- UNIVERSITY OF MARYLAND:** acquisitions, 72:188; I came, I saw, I researched: Students reflect on library life in six-word memoirs, 72:338–340, 356; University of Maryland and Johns Hopkins University join ASERL (news), 72:624
- UNIVERSITY OF MICHIGAN:** BiblioBouts: What's in the game? (ACRL TechConnect), 72:632–635, 645; Michigan, Gale make 18th-century texts available (news), 72:321; A transformational outreach program for an academic health sciences library: looking beyond research institutions, 72:86–89
- UNIVERSITY OF MINNESOTA LIBRARIES:** AgEcon Search wins Innovation in Science and Technology Librarianship Award, 72:260–261 illus; Google forms for staff self-assessment: Creating customization (ACRL TechConnect), 72:587–591
- UNIVERSITY OF NEBRASKA-LINCOLN** (acquisitions), 72:551
- UNIVERSITY OF NEBRASKA-OMAHA:** Lightening fast interlibrary loan: Using e-readers for on-demand delivery, 72:531–533, 541
- UNIVERSITY OF NEW BRUNSWICK:** New commons for New Brunswick (news), 72:562
- UNIVERSITY OF NEW MEXICO** (acquisitions), 72:245
- UNIVERSITY OF NORTH CAROLINA-CHAPEL HILL:** acquisitions, 72:609; LifeTime Library launches for UNC LIS students (news), 72:564–565
- UNIVERSITY OF NORTH TEXAS** (grants), 72:498
- UNIVERSITY OF PITTSBURGH:** University of Pittsburgh Library System offers e-journal publishing service (news), 72:8
- UNIVERSITY OF SOUTH CAROLINA** (acquisitions), 72:705–706
- UNIVERSITY OF TENNESSEE:** 2011 ACRL President's Program Innovation Contest Winners (news), 72:389
- UNIVERSITY OF TEXAS SOUTHWESTERN MEDICAL CENTER:** The academic library strategic planning puzzle: Putting the pieces together, 72:12–15
- UNIVERSITY OF TEXAS-SAN ANTONIO:** Textbook lending service: Providing a service students need when they need it, 72:527–530
- UNIVERSITY OF TORONTO** (acquisitions), 72:374
- UNIVERSITY OF UTAH** (grants), 72:705
- UNIVERSITY OF VIRGINIA** (acquisitions), 72:551
- UNIVERSITY OF WASHINGTON:** UW Libraries Snapshot Day (news), 72:318 illus
- UNIVERSITY OF WEST GEORGIA:** West Georgia digitizes journals (news), 72:256–257
- UNIVERSITY OF WISCONSIN-EAU CLAIRE:** UW-Eau Claire supports open access (news), 72:513
- UNIVERSITY OF WISCONSIN-MILWAUKEE:** Digital Milwaukee civil rights project wins awards (news), 72:386–388
- UNIVERSITY PRESS BOOK CONSORTIUM:** UPCC eBooks coming to Project Muse (news), 72:320
- UNIVERSITY/COLLEGE LIBRARY:** Literary Feast: A successful tool for library outreach, 72:571–574

Upson, Matt, and C. Michael Hall: Zombie attacks: How they can contribute to the success of your library, 72:390-393
 UPTON, JENNIFER (appt.), 72:709
 USABILITY TESTING: When the (Web)master becomes the student: Usability testing in the classroom (Way I See It), 72:600-601

V

Van, Vang. See Fusich, Monica, Amanda Din-score, Kimberley Smith, and Vang Van
 VANDER BROCK, JAMIE (appt.), 72:709
 VANDERBILT UNIVERSITY (acquisitions), 72:551
 VANDERMEER, PHIL (appt.), 72:191
 VAUGHN, VIDA (appt.), 72:191
 VAUTOUR, KERRI A. (appt.), 72:709
 VIDEO MAKING: Lights, camera, action! How to produce a library minute (ACRL TechConnect), 72:278-283
 VILLANOVA UNIVERSITY: Villanova, La Salle partner for online biblical literature (news), 72:6-7; Villanova releases open source digital library software (news), 72:255
 VINCLER, JOHN (appt.), 72:191
 VISNAK, KELLY (appt.), 72:709
 VISUAL LITERACY: We've Wordled, have you? Digital images in the library classroom, 72:522-526

W

WAKE FOREST UNIVERSITY: Excellence in Academic Libraries Award winners, 72:209-210 illus.
 Walker, Claire and Amanda Click: Meeting the reference expectations of ESL students: The challenges of culture, 72:20-23
 Ward, Dane. See Hunter, Gina, and Dane Ward
 Washington Hotline (column). See every issue
 WASHINGTON STATE UNIVERSITY: WSU haunted library tours (news), 72:625
 WASHINGTON UNIVERSITY: grants, 72:374; Jefferson collection discovered at Washington University in St. Louis (news), 72:255-256
 WATSON, ANN M. (appt.), 72:611
 Way I See It (column): The case for a university archivist: Preserving institutional memory, 72:226-228; A distance education librarian becomes a distance education student, 72:34-35; The knowledge commons: reasserting the library as the heart of campus, 72:468-469, 492; On leading and being led: Neither is a passive role, 72:102-103; Licenses and acquisitions: The case of digital downloads, 72:155-157; Lifelong learning: moving beyond the library degree, 72:288-289; Navigating the wilderness: another view of the information landscape, 72:355-356; When the (Web)master becomes the student: Usability testing in the classroom, 72:600-601
 Wayne, Richard: The academic library strategic planning puzzle: Putting the pieces together, 72:12-15

WAYNE STATE UNIVERSITY: Wayne State University launches digital collection on education reform (news), 72:448
 WEBER, SUSAN (appt.), 72:59
 WEIR, KAY (retirement), 72:612
 WELBURN, JANICE: Welburn named Academic/Research Librarian of the Year, 72:207
 WELZENBACH, KRISTEN (appt.), 72:709
 WELZENBACH, REBECCA (appt.), 72:612
 WERKING, RICHARD HUME (retirement), 72:502
 WESTERDALE, JOLEEN (appt.), 72:60
 WESTERN KENTUCKY UNIVERSITY: WKU Library research awards (news), 72:386
 WHITE, PAT (retirement), 72:377
 Williams, Corey: Washington Hotline, 72:602, 72:699
 WILSON, ELLEN (appt.), 72:437
 WILSON (H.W.) COMPANY: EBSCO, Wilson to merge (news), 72:386
 WILSONWEB: New WilsonWeb enhancements (news), 72:130
 Wolfe, Jen. See Saylor, Nicole, Jen Wolfe, and Paul Soderdahl
 Woodward, Eddie: The case for a university archivist: Preserving institutional memory (Way I See It), 72:226-228
 WORD CLOUDS: We've Wordled, have you? Digital images in the library classroom, 72:522-526
 WRIGHT, MAXINE (appt.), 72:246
 WRIGHT STATE UNIVERSITY: Research for the greater good: Incorporating service learning in an information literacy course at Wright State University, 72:345-348

X

XIAO, JINGSHAN (appt.), 72:117
 XUE, ZHAOHUI (People in the News), 72:190

Y

YALE UNIVERSITY: Guinea research tapes available from Yale (news), 72:254-255; Yale partners with National Library of Korea for digitization (news), 72:512-513
 YAVARKOVSKY, JEROME (appt.), 72:117
 Yelinek, Kathryn. See Springer, Amy, and Kathryn Yelinek
 YERKES, CAROLYN (appt.), 72:709
 YOUNG, COURTNEY L (appt.), 72:59
 YUN, AUNDA EAGLE (appt.), 72:709

Z

Zimmerman, Michael. See Howes, Barbara and Michael Zimmerman
 ZITRON, LIZZ: Lizz Zitron, outreach services librarian at Carthage College Hedberg Library (Job of a Lifetime), 72:232-233 illus.
 Zitron, Lizz and Courtney Drew: Get a clue: Partnering with student affairs on student-centered outreach, 72:636-639, 641 

